

March 4, 2019

Mr. Tony Digiovanni Acting President Claremont Lincoln University 250 W. First Street, Suite 330 Claremont, CA 91711

Dear Mr. Digiovanni:

This letter serves as formal notification and official record of action taken concerning Claremont Lincoln University by the WASC Senior College and University Commission (WSCUC) at its meeting February 22, 2019. This action was taken after consideration of the report of the review team that conducted the Special Visit to Claremont Lincoln University October 17-19, 2018. The Commission also reviewed the institutional report and exhibits submitted by Claremont Lincoln University prior to the Special Visit and the institution's January 21, 2019 response to the team report. The Commission appreciated the opportunity to discuss the visit with you and your colleagues: Kathryn J. Lincoln, Board Chair; David Carter, Acting VP for Academic Affairs; and Joseph Sallustio, Executive Vice President and Chief Operating Officer. Your comments were very helpful in informing the Commission's deliberations. The date of this action constitutes the effective date of the institution's new status with WSCUC.

Actions

- 1. Receive the Special Visit team report that focused on:
 - (1) Progress in sustaining and diversifying revenue streams, including from fundraising and the deployment of certificate programs;
 - (2) Progress towards, or completion of, the planned program review; and
 - (3) Continued development of the Capstone Action Projects and the related centers with a view to providing additional research opportunities and to more broadly engage with the university's extended community
- 2. Continue with the previously scheduled reaffirmation review with the Offsite Review in Fall 2021 and the Accreditation Visit in Spring 2022
- 3. Continue with the previously scheduled Mid-Cycle Review to begin May 1, 2019
- 4. Issue a formal Notice of Concern
- 5. Schedule a Progress Report to be submitted by November 1, 2019 to address the following:
 - a. Provide an update on current enrollment, retention, finance, and advancement targets for the fall of 2019 (CFR 4.3).
 - b. Demonstrate institutional capacity to achieve and maintain ambitious projected enrollment and advancement targets (CFR 3.8).
 - c. Develop multi-year financial projections that consider enrollment, reflect cash needs, and ensure long-term financial sustainability (CFR 3.4).



- d. Develop a sustainable multiyear financial model that balances revenues and expenses while maintaining academic quality and integrity (CFR 4.3 and 4.7).
- e. Establish and continuously monitor program quality metrics (CFRs 2.6 and 2.7).
- f. Assess progress on the search for a new president and the board expectations for achievement of key milestones in the first year (CFR 3.8).
- 6. Schedule a Special Visit in spring 2020 to address the following:
 - a. Demonstrate institutional capacity to achieve and maintain ambitious projected enrollment and advancement targets (CFR 3.8).
 - b. Develop multi-year financial projections that consider enrollment, reflect cash needs, and ensure long-term financial sustainability (CFR 3.4).
 - c. Develop a sustainable multiyear financial model that balances revenues and expenses while maintaining academic quality and integrity (CFR 4.3 and 4.7).
 - d. Establish and continuously monitor program quality metrics. (CFRs 2.6 and 2.7)
 - e. Assess progress on the search for a new president and the board expectations for achievement of key milestones in the first year (CFR 3.8).

The Commission commends Claremont Lincoln University in particular for the following:

- 1. Financial reporting has increased and is being used by the executive team and board in decision-making.
- 2. A Vice President for University Advancement has been recruited whose talents are well suited to the needs of the institution.
- 3. Progress has been made toward the timely completion of program reviews and growth of research centers to provide additional research opportunities and engage with the University's extended community.

A Notice of Concern provides notice to an institution that, while it currently meets the Standards, it is in danger of being found out of compliance with one or more Standards if current trends continue. In the case of Claremont Lincoln University, Standard 3 is the Standard as to which it is in danger of being found out of compliance. Institutions issued a formal Notice of Concern have a Special Visit within four years to assess progress. A Notice of Concern is public information and will be posted on the WSCUC website. If the Commission's concerns are not addressed by the time of the visit, a sanction is imposed, as described in the 2013 Handbook of Accreditation.

In accordance with Commission policy, a copy of this letter will be sent to the chair of Claremont Lincoln University's governing board. The Commission expects that the team report and this action letter will be posted in a readily accessible location on the Claremont Lincoln University's website and widely distributed throughout the institution to promote further engagement and improvement and to support the institution's response to the specific issues identified in these documents. The team report and the



Commission's action letter will also be posted on the WSCUC website. If the institution wishes to respond to the Commission action on its own website, WSCUC will post a link to that response on the WSCUC website.

Finally, the Commission wishes to express its appreciation for the extensive work that Claremont Lincoln University undertook in preparing for and supporting this accreditation review. WSCUC is committed to an accreditation process that adds value to institutions while contributing to public accountability, and we thank you for your continued support of this process. Please contact me if you have any questions about this letter or the action of the Commission.

Sincerely,

Jamienne S. Studley

President

JSS/lw

Cc: Reed Dasenbrock, Commission Chair

Stephanie Varnon-Hughes, ALO Kathryn J. Lincoln, Board Chair Members of the Special Visit team Lori Williams, Vice President